



# Privacy & Data Disclosure Policy

*Smithy's Group Cops N Robbers*

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**SGCNR FiveM Server (“SGCNR”, “we”, “us”, or “our”) is an independent, community-run roleplay server. This Privacy & Data Disclosure Policy explains how we collect, use, store, disclose, and protect your personal data when you connect to, play on, or otherwise use the SGCNR FiveM Server.**

This Policy is separate from, but should be read together with, our Terms of Service (ToS). By using the Server you confirm that you have read and understood both documents.

## **We are committed to full compliance with:**

- The UK General Data Protection Regulation (UK GDPR)
- The Data Protection Act 2018 (UK)
- Where applicable to users in the European Economic Area, the EU General Data Protection Regulation (GDPR)

## **1. Who is the Data Controller?**

- The data controller is the SGCNR.NET LTD

For all data protection queries, please contact us at [dataprotection@sgcnet.net](mailto:dataprotection@sgcnet.net).

## **2. Personal Data We Collect**

We collect the following categories of personal data:

- Identifiers: FiveM ID, Discord ID, in-game username, IP address, hardware identifiers (collected from the FiveM client and Discord link).
- Chat & Communication: \*Every single message and Direct Message (DM)
- full content, sender, recipient(s), timestamp (collected automatically from Server scripts).



- Usage & Technical Data: Connection times, session duration, game events, crash reports (collected from FiveM server logs).
- Moderation Data: Warnings, bans, staff notes, recorded voice clips (only when manually triggered by staff).

### **Important:**

Every message and Direct Message (DM) written in the Server is automatically and is logged for a minimum of 90 days This includes public chat, local chat, faction/group chat, private DMs, and system messages. Voice chat is **\*\*not\*\*** automatically logged or transcribed.

### **3. Lawful Basis for Processing**

**We process your personal data under the following lawful bases as defined by the UK General Data Protection Regulation (UK GDPR):**

- Service Provision: Processing is necessary for the Performance of a Contract (our Terms of Service) to provide you with access to the SGCNR server and its features.
- Community Safety & Moderation: We rely on Legitimate Interests to monitor and log communications (including Global, Local, and Direct Messages). This is necessary to ensure a safe, fair, and respectful environment, to enforce server rules, and to protect our community from harassment or illegal activity.
- Dispute Resolution: We rely on Legitimate Interests to investigate reports of rule violations, "meta-gaming," or player disputes.
- Security & Integrity: We rely on Legitimate Interests to protect the server from unauthorized access, cheating, and fraud.
- Legal Compliance: We process data where necessary for Compliance with a Legal Obligation to which the Server is subject (e.g., valid law enforcement requests).
- Service Improvement: We rely on Legitimate Interests to analyze server performance and stability for the benefit of all users.

### **4. Retention Periods**

- Chat & DM logs: Minimum 90 days. May be kept longer if required for ongoing investigations, legal proceedings, or legitimate interests.



- Account & identifier data: For the duration of your use of the Server + up to 12 months after last activity (or longer if banned for serious violations).
- Technical/server logs: Up to 12 months unless needed longer for legal reasons.

We delete or anonymise data when it is no longer necessary, unless longer retention is required by law.

## 5. Who We Share Your Data With (Data Disclosure)

- We do not sell your personal data.

### We may disclose data in the following circumstances:

- To SGCNR staff members who need access for moderation or administration (subject to strict confidentiality).
- To law enforcement, regulators, or courts when we are legally required to do so (e.g., subpoena, court order, or valid legal process).
- To service providers who help us operate the Server (e.g., hosting providers, Discord integration tools) under strict data processing agreements.
- In the event of a merger, acquisition, or transfer of the Server (we will notify users where required by law).

**No international transfers of personal data outside the UK/EEA occur unless adequate safeguards (e.g., Standard Contractual Clauses) are in place.**

## 6. Your Data Protection Rights

Under UK GDPR / GDPR you have the following rights (subject to verification of your identity and applicable exemptions):

- **Right to be informed** (this Policy)
- **Right of access** – request a copy of your personal data
- **Right to rectification** – correct inaccurate data
- **Right to erasure** (“right to be forgotten”)
- **Right to restrict processing**
- **Right to object** to processing (including processing based on legitimate interests)
- **Right to data portability**



- **Right to withdraw consent** at any time (note: withdrawing consent for chat logging will prevent you from using the Server, as logging is essential for its safe operation)
- **Right to lodge a complaint** with the UK Information Commissioner's Office (ICO) at [www.ico.org.uk](http://www.ico.org.uk) or your local supervisory authority. Our **ICO Registration Number: xxx**

To exercise any of these rights, please send an email to [dataprotection@sgcnr.net](mailto:dataprotection@sgcnr.net) and clearly state it is a **"Data Subject Request"**. We will respond within one month (extendable in complex cases).

## 7. Security of Your Data

We implement appropriate technical and organisational measures to protect your personal data, including encryption of logs where technically feasible, access controls, and regular security reviews. However, no system is 100% secure.

## 8. Children and Age Requirements

Our Server is not intended for children under 13 (or the minimum digital consent age in your jurisdiction). If you are under 18 (or the age of majority in your jurisdiction), you must have parental/guardian consent. Additional parental consent may be required for data processing activities under data protection law.

## 9. Changes to This Privacy Policy

We may update this Policy from time to time. Material changes will be notified via in-game announcement, Discord, or the server website. Continued use of the Server after changes constitutes acceptance of the updated Policy.

## 10. Contact Us

For any questions about this Privacy & Data Disclosure Policy or to exercise your data rights, please contact us through:

- Official SGCNR Discord support ticket system (fastest response)
- Email us at [dataprotection@sgcnr.net](mailto:dataprotection@sgcnr.net)



**By joining and using SGCNR you explicitly acknowledge and agree to the collection, logging, and processing of your personal data (including every message and DM) as described in this Policy.**